



Ministry of Heavy Industries and Public Enterprises
Government of India

# Global Auto Components Aftermarket Industry Market Dimension and Addressable Opportunities

Phase 1: Country Snapshot - Nigeria

May 2016

**Knowledge Partner** 

FROST & SULLIVAN

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## **Executive summary**



#### **Key Insights**

Indian Auto Parts are perceived as better than Chinese parts on quality



#### Vehicle Parc

- The total auto component aftermarket potential in Nigeria is estimated at US\$ 1.3 billion
- The passenger vehicle parc of 6.9 million is diverse with no single dominant model
- In PV Japanese Brands account for 62% (Toyota, Honda and Nissan); In CV US Brand: 28% (Mack) and EU Brands: 36% (MAN and Mercedes) Dominate
- Bajaj, TVS, and TATA Motors are the Indian OEMS present in the market

#### Perception of Indian Auto Components

- Nigerian customers are not wiling to pay premium for Indian Auto-components though they are perceived as consistent in quality unlike the Chinese. Indian parts are of same good quality. The Chinese have a mix of poor and good quality
- Brand visibility of Indian brands is very less compared to Chinese parts

#### Auto Components Market

- Importers sell not only to trade but also directly to customers
- Mechanic influence is very high in choice of brand of components
- The gray market accounts for 65% of the total IAM, with China and Dubai accounting for major share
- China, Thailand, Korea and Germany are the key origins of imported components

Source: Frost & Sullivan

#### **Unique Trends in the Nigerian Automotive Market**

**Used Cars** 

Around 75 to 80% of Passenger Cars and 85% of Commercial Vehicles sold are used ones

Investments

Pioneer status is a tax holiday granted to eligible industries anywhere in the country and five-year tax holiday in respect of industries located in economically disadvantaged areas. At the moment, there is a list of 71 approved industries declared pioneer industries, including vehicle manufacturing which includes automotive components

Local Vehicle Assembly The new automotive policy is aimed at encouraging local production of vehicle and creation of jobs in the country. This has led to many OEMs such as Nissan and Hyundai to set up assemblies in the country with PV production increasing to more than 50,000 by end of this decade

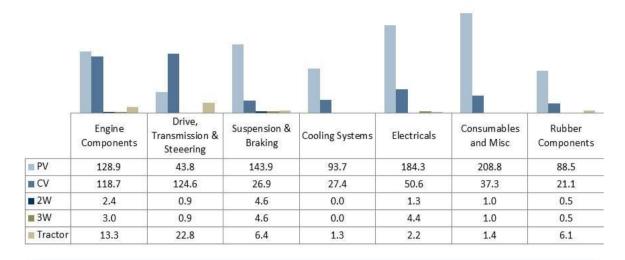
Local production will grow at a CAGR of 69.8% from 2,500 units in 2015 to 60,000 units by 2020, driven largely by government policies such as increasing duties on imported cars.





#### **Auto Component Market Size**

The total auto component aftermarket potential in Nigeria is estimated at US\$ 1.3 billion



- A key factor behind the high auto component potential in Nigeria is the average vehicle age; 83% of passenger cars and 70% of commercial vehicles are over 10 years old
- Bajaj accounts for 25% of the total 2 wheelers imported to Nigeria in the last 10 years, and 57% of the 3 wheelers imported to Nigeria over the same period

Revenues in Million USS Source: Frost & Sullivan

#### Similarities Between the Nigeria Vehicle Parc and Indian Models

Except 2W and 3W, in other segments very less similarity between India and Nigerian vehicles

	Possible Similarity Between Nigerian Vehicle Parc and Indian Models		
	Possible Similarity in the Segment Key Indian Vehicle Models		
Passenger Vehicles		Hyundai Sonata, Honda Accord/Civic Toyota Camry	
Commercial Vehicles	•	Mack Mercedes	
2 Wheelers		Bajaj - BM100, BM150, Boxer TVS - Star City, Max 100R	
3 Wheelers		Bajaj -RE TVS - King /King GS	
Tractors		Mahindra 605/FT60 New Holland - TT75	

Source: Frost & Sullivan

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Low

Medium High

#### Sample Covered for Field Work in Nigeria

Frost & Sullivan has interacted with 53respondents in Nigeria

Respondent Category	Quantity
Importer/Distributor	21
Retailers	15
Garage	16
OE Supplier	1

Frost & Sullivan also interacted with 3 top auto components distributors in Dubai

Source: Frost & Sullivan

#### **Perception of Indian Auto Components**

Nigeria Automotive Stakeholders perceive Indian parts lack the visibility compared to the Chinese counterparts

Impact of Chinese Competition

- Nigerian customers have preference for Chinese parts as they are cheaper with acceptable quality
- Chinese components are available in varying grades of quality and prices

Market Perception of Indian Auto Components  Indian auto components are considered to be of better quality as compared to Chinese components; however Chinese components are perceived to have better packaging and finishing

Willingness of Local Businesses to Sell Indian Auto Components

 Indian component should have a product range with good packaging and competitive pricing to make an entry in Nigerian market









#### **Indian Auto Component Manufacturers - SWOT Analysis**

#### Strengths

 Indian auto components are considered reliable and better quality than Chinese



#### Weaknesses

- Lack of product range
- Poor product packaging quality and lack of product finishing
- No local representation

#### **Opportunities**

- General openness in the market to trade in Indian auto components
- Small but growing parc of Indian 2 wheelers and commercial vehicles

#### Threats

- Capability to develop products and manufacture in a short time frame compared to Chinese counterparts
- Inability to be as price competitive as competing Chinese options

Source: Frost & Sullivan

#### **Critical Success Factors**

- Build and enhance product development capability
- Product range needs to be developed for passenger and commercial vehicle segments which present the most significant opportunities
- · Packaging quality and product finishing are critical
- Participation in local events, and organizing meets /events in the market
- Brand building activities through regular contacts with the stake holders

Product

Brand Image

- A local representative in the market can help engage with the trader garages
- A local representative can provide real time feedback on market developments and aid in product development

Marketing Quality & Price

- Price levels must be competitive with the mid-level Chinese products
- Acceptable price and product quality will help to ensure strong demand for Indian components

Source: Frost & Sullivan

Automotive Component
Manufacturers Association of India





#### **Economic and Political Risks**

Nigerian economy is highly vulnerable to international oil prices while the society suffers from inequality and poverty.

#### Economic Risks

- The country's high level of dependency on oil revenues which contribute to 90% of total exports and 80% of tax revenues increases its vulnerability to external shocks such as oil price fluctuations. This is the country's key structural risk.
- Nigeria has a high rate of youth unemployment combined with high poverty and inadequate health and education system. This has made it difficult to achieve inclusive growth causing social inequality and instability.
- · Insecurity and corruption are constraining the business environment

#### Political Risks

- The security condition remains tense in the Niger Delta, the oil production area, and above all has sharply worsened in the north with the escalation of the actions of the radical Islamist movement Boko Haram.
- Generally, substantial unemployment, poverty and regional economic disparities are fuelling the violence and social instability.

Source: OEC. Frost & Sullivan Analysis

#### Recommendations

Product range and lead time are the key elements to succeed; stake holders willing to pay an incremental premium for Indian parts over Chinese

#### Suggested Road Map to enter Nigeria for ACMA Members

- The 2w and 3w segments which has a potential of USD 25 million presents a significant opportunity to ACMA members owing to
  - Presence of Indian models
  - Most parts except engine components are interchangeable between Indian and Chinese

#### Segment

- The CV segment presents low potential in the immediate given the presence of TATA and Ashok Leyland products in the market accounting for less than 5% of CV parc
- The immediate opportunity in the PC segment is low as there are limited Indian models in the vehicle parc
- The long term opportunity in the market is high provided the Indian suppliers strengthen their Product Development Capability

#### Product Development •

- For segments other than the 2w and 3w segments, Indian suppliers have to develop products to address at least 80% of the parc
- Product durability is key Indian suppliers have to test these products on Nigerian road conditions before launch in order to ensure component durability
- Indian suppliers must set up new dedicated project teams with the sole responsibility of identifying and generating new references
- Critical factor in product development is the lead time ensure turnaround time of 90 days for new product development to compete with Chinese suppliers







#### Recommendations

Product range and lead time are the key elements to succeed; stake holders willing to pay an incremental premium for Indian parts over Chinese

	Suggested Road Map to enter Nigeria for ACMA Members
Quality	<ul> <li>The general perception among Nigerian stakeholders is that Indian products are better than Chinese alternates – reinforce this perception by providing high quality products.</li> </ul>
Price	<ul> <li>The Nigerian consumer is highly price sensitive given the state of the economy and fluctuating currency</li> <li>Distributors, Retailers and Mechanics opined that it is difficult to sell Indian parts if the prices are more than Chinese</li> </ul>
Promotion	<ul> <li>Organized and participate in road shows and product seminars with local stakeholders including the trade, and, garages and mechanics</li> <li>Giveaways will help promote products and enhance brand recall</li> </ul>
Channel	<ul> <li>Low MOQs are preferred and hence it is imperative to operate through dealers in Dubai, at least for the short term</li> <li>In the long run, as brand awareness grows, Indian suppliers can look at exporting full containers where 4 to 5 dealers can benefit from a single container load</li> <li>Appoint as many stockists as possible to ensure product availability</li> </ul>

Source: Frost & Sullivan

#### What Should ACMA Members Do?

#### **Key Challenges**

Current weak connect WITH the market

Indian parts are currently sparcely available

#### Competitors offer friendly business terms





distributors and retailers

- Represent and promote Indian suppliers at regional industry events
- Provide local traders with a point of contact for grievance resolution



- Focus on Suspension and Braking, Consumables and Transmission components
- Spread stockist and dealer representation across Lagos, Abuja, Kano, Ibadan, Kaduna



 It is imperative that the suppliers are able to provide low minimum order quantities







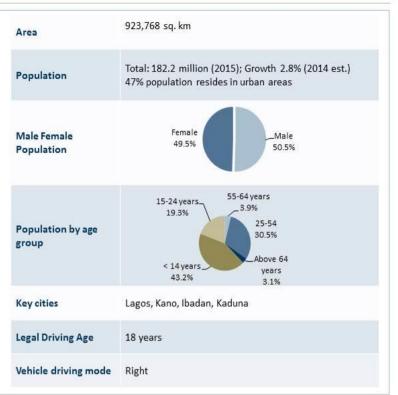
## **Country Snapshot**



#### **Nigeria Country Profile**

Of the population, 47% resides in urban areas

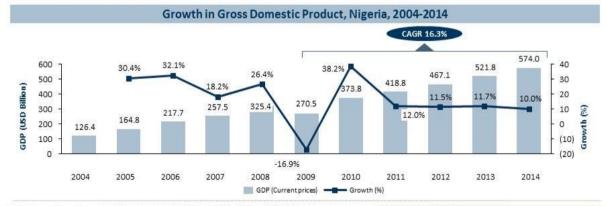




Source: World Bank, IMF, Frost & Sullivan

#### Nigeria is the 26th largest economy in the world

Economy is likely to grow at a CAGR of 11% over the next 5 years





Services sector accounted for 52% of the GDP; the remainder evenly split between agricultural and industrial contribution



Lack of public transportation system leads to high vehicle ownership and the trend points to higher penetration in future



100% of cars imported—Global OEM Powertrain decisions impact Nigerian market; Establishment of local car assembly plants by 2018 (Government and privately owned)

Note: GDP does not include Producers of Government Services and Total Except Import Duties

#### **Implications**

- Service economy directly generates demand for auto and auto components markets
- Leads to increase in vehicle parc generating more demand for auto components
- Major dependence on imported vehicle parts in the after market

Source: World Bank, IMF and Frost & Sullivan analysis CAGR calculated for a 5 year period 2014 to 2018

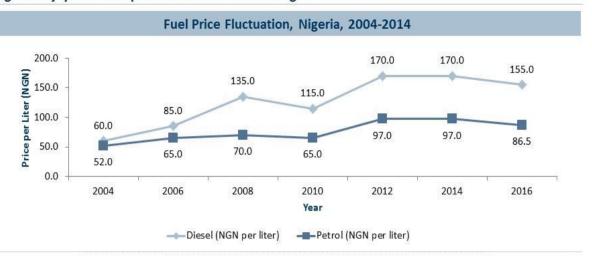






#### Nigeria - Fuel Price Fluctuation

Nigeria enjoys low fuel price in the East African Region



- · The price of diesel in Nigeria is 8.5% lower than the world average price of diesel
- In December 2015, the Federal Government of Nigeria scrapped the fuel subsidy scheme and allowed operation of market determined prices; however, the pump prices are now and then determined at the discretion of the government to avoid public backlash (eg. In Feb 2016, the petrol prices were slashed NGN 10)

Source: World Bank, Frost & Sullivan





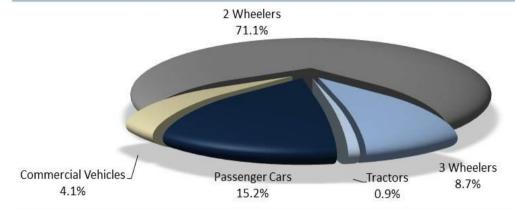
## Automotive Industry in Nigeria



#### **Automotive Industry Overview**

Primarily a used vehicle market with a very diverse brand composition

#### Automotive Industry Sales, Share by Vehicle Category, 2015



- Nigeria is primarily a used vehicle market, completely dependent on imports for all types of vehicles;
   79% of passenger cars and 84% commercial vehicles sold in the market are used vehicles
- Nigeria is dominated by sedans and vans/pickups with both comprising almost 70% of the total Passenger Vehicle Sales
- Nigeria's commercial vehicles industry is mostly controlled by used vehicle imports. This is mainly
  due the fact that most Nigerians have limited resources to purchase new vehicles. This has
  obstructed the development of local vehicle parts and car manufacturing industry

Total Vehicle Sales 2015: 1.8 million Source: Frost & Sullivan

#### **Drivers and Restraints in Nigeria Automotive Sales**

Overall economic growth will provide a platform for growth of the automotive industry

#### **Market Drivers**



Government expenditure drives Nigerian economy

Service sector growth drives passenger vehicles sales

Increasing employment and economic growth further increases per capita income and drives sales of passenger vehicles and commercial vehicles.

Lack of public transportation system leads to high vehicle ownership and the trend points to higher penetration in future

#### **Market Restraints**



Significant numbers of commercial vehicles smuggled illegally into the country.

Unemployment in Nigeria has been on the rise since 2008, when it was 14.8%. It is expected to continue till the oil prices stabilize

Lack of adequate technology for local assembly of automobiles

Erratic energy supplies and the high cost of producing vehicles







## Passenger Vehicle in Nigeria



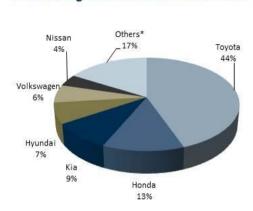
#### Passenger Vehicle Segment Overview



Medium

Toyota is the market leader, by far, in the passenger cars segment

Total Passenger Vehicle Parc 2015: 6.9 million



Make	Top Models*	Similarity with Indian Models
Toyota	Corolla, Camry, Land Cruiser 70, Hilux	•
Hyundai	Sonata	•
Nissan	Nissan Pathfinder, Pickup	•
Honda	Honda Accord, Civic	0
Kia	Picanto, Rio	0

OI ow

- The Toyota brand was first introduced to Nigeria in 1965 and its quality product line up, strong and superior marketing effort, propelled by excellent after sales services has made it the most popular brand in Nigeria
- Japanese car imports through South Africa helped them become the biggest player in the market
- Japanese and Korean manufacturers such as Toyota, Honda, Kia, Hyundai and Nissan dominate the Nigerian market due to ease of availability and popularity
- Toyota has strong dominance in Nigerian market on pick-up demand (Hilux) which is used for both personal as well as commercial purposes throughout the country

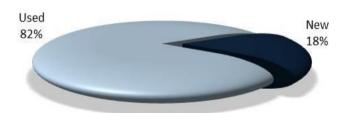
\*Others include Ford, GM, Mercedes, etc.

Source: Frost & Sullivan

#### Passenger Vehicle Segment Overview (continued)

Government has identified the automotive industry as pioneer industry which entitles investors to several perks and benefits





- Luxury cars remain a small part of the new vehicle sales
- As middle income develops they will buy sedans and hatchbacks
- The contribution of hatchbacks to the overall vehicle population remains constant and hovers around 5%.
- Petrol is the dominant fuel due to the pricing subsidy, which was there till December 2015
- Domestic production is expected to rise substantially with Western and Asian OEMs in talks with the government to setup-up new plants and assembly units locally

Total Passenger Vehicle Sales 2015: 329, 100



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#### Passenger Vehicle Usage Conditions

Passenger cars ply in generally congested traffic conditions and on average quality roads





#### **Daily Driving Patterns**

- The average annual distance covered for personal passenger cars ranges from 16,000 kms in rural areas to 28,000 kms in urban Nigeria
- General driving habits such as lane discipline and braking are average, however, some taxi
  drivers are known to be rash with rapid acceleration and harsh braking



- Traffic congestion is a challenge in the main cities; Rush hour traffic can be bumper to bumper in urban areas
- · Average driving speeds within the city range from 30-50 kmph
- Road conditions range from good to average within the city, but tend to deteriorate in the suburbs and outskirts of the city





## Commercial vehicle in Nigeria



#### **Commercial Segment Overview**



The TATA Motors 2516 is a preferred platform in the construction segment

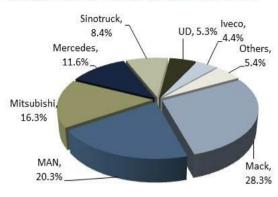












Make	Top Models*	Similarity with Indian Models
Mercedes Benz	Actros, Axor, Atego	•
Mitsubishi Canter	FE84, FE85, FE71	•
TATA	ACE, LPT series	0
Ashok Leyland	Falcon, Hawk	•
MACK	Granite, Vision	0
Iveco	Eurostar	•

- Mack is the leading player in Nigeria with a market share of 28.3%
- Mack, Man and Mercedes are the most preferred brands amongst the used vehicle imports because of its ease of service
- It is estimated that the European players will continue to lead the market share with its strong product suited for Nigeria coupled with after sales service

Others includes, but is not limited to Tata, Ashok Leyland, Renault

#### Commercial Vehicle Segment Overview (continued)



European brands are common in long haul heavy duty applications









- Nigeria relies heavily on road transport with over 90% of surface transport of goods happening by road. Rail transport accounts less than a half per cent to the gross domestic products of the transport sector
- Cargo handling for inter and intra city transportation creates the demand for light and medium duty trucks
- Close to 82 percent of the vehicles demand come from the category having GVW less than 16.0 tons
- Tractor Trailers are the most selling application in the long haulage heavy duty market as haulage is the most common application in Nigeria
- · There is rampant overloading across the country





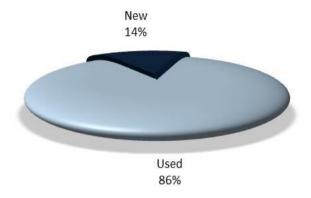




#### Commercial Vehicle Segment Overview (continued)

New Vehicle Sales are mostly in LCV segment





- Mitsubishi, Iveco and TATA dominate the new commercial vehicle sales in 2015.
- Key market participants are focusing on products suitable to Nigeria terrain, business application and crew needs to increase their foothold
- Used Vehicles mostly comprises of European Models

Total Commercial Vehicle Sales 2015: 84,400

#### Commercial Vehicle Usage Conditions



Overloading is a common practice, particularly in the industrial and rural areas



**Daily Driving Patterns** 

- The average annual distance covered is 80,000-120,000 kms for heavy duty trucks and around 70,000 kms for light and medium duty trucks
- Public transport commercial vehicles are driven rashly within the city limits





- Traffic congestion is a challenge in the cities
- Road conditions range from good to average within the city, but tend to deteriorate in the suburbs and outskirts of the city
- Overloading is a common practice in smaller cities and secondary freight corridors, with high overloading noted in rural areas
- The use of adulterated fuel is high in commercial vehicles









## 2 wheeler market in Nigeria



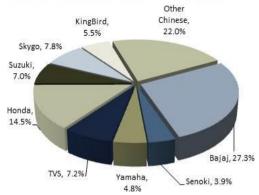
#### 2 Wheelers Segment Overview



Medium

Indian and Chinese brands dominate the 2 wheeler market in Nigeria

#### Total 2 Wheeler Parc 2015: 5,433,000



Make	Top Models*	Similarity with Indian Models
Bajaj	BM100, BM150	0
TVS	Star City	•
Yamaha	Crux (India), AG 100	•
Skygo (Chinese)	125-3, 150-7	0
KingBird (Chinese)	KB150	<b>()</b>

Low

- 2Ws (known as 'OKADA') in Nigeria are used for commercial purposes for short distance travel, due to the lack of good public transportation
- Bajaj is the market leader with around 27% market share followed by Honda at 14.5%
- Unlike the passenger car and commercial vehicle segment, the 2 wheeler segment is dominated by new vehicle sales
- · Two wheelers market in Nigeria is likely to grow at the rate of 10% per annum
- · Two wheelers are used mostly for commercial purposes -hence more demand for low cost products
- Indian OEMs face stiff competition from Chinese OEMs; however Indian bikes are perceived as better quality and slightly priced higher

\*Others includes, but is not limited to Unigo, Qlink, Fireird,,etc

Source: Frost & Sullivan

#### 2 Wheeler Usage Conditions







#### **Daily Driving Patterns**

- OKADA motorcycles are run for around 8-10 hours a day and cover an annually cover a distance of 20,000
- Motorcycles are also used for goods transport of small loads ranging from 80-100 kgs
- There is public opinion building to ban OKADA in Lagos due to many accidents, traffic violations, indiscriminate parking and also many criminal activities like bag snatching



- Motorcycles running within the city run on paved roads, however a majority of public transport motorcycles run on interior roads and in the suburbs and rural areas where road quality is average or poor
- Despite bad road conditions, rash driving is rampant, leading to major accidents
- · Harsh acceleration and deceleration while weaving through heavy city traffic is common









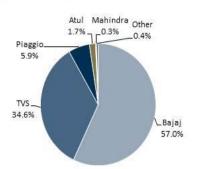
## 3 wheeler market in Nigeria



#### 3 Wheeler Segment Overview



Nigeria has imported around 280,000 auto rickshaws from India since 2004



	INII	Low Wiedium High
Make	Top Models*	Similarity with Indian Models
Bajaj	RE	•
TVS	King GS	•
Piaggio	Ape City	•
Atul	Smart	•

- 3 wheelers in Nigeria are ideally suited and preferred for public transport and goods movement
- The absence of a robust public transportation system is one of the key factors driving the demand for 3 wheelers
- Nigeria is one of the key export 3 Wheeler markets for Bajaj, where the company is expected to retain its market leadership
- Bajaj is the market leader for 3 wheelers in Nigeria, accounting for 60.0% of the market
- Other prominent brands in the market include TVS and Piaggio, while brands such as Atul and Mahindra have a limited, yet growing presence
- · Growing public opinion due to safety aspects compared to OKADA will drive sales

\*Others include Tuk Tuk, Nexus, Force, etc

Source: Frost & Sullivan

#### 3 Wheeler Usage Conditions

Rash riding, bad roads and overloading are common usage conditions in the sub-urbs and rural areas





#### **Daily Driving Patterns**

- Average distance covered annually ranges from 35,000 to 40,000 kms
- · Drivers are normally rash, over speed and brake hard
- Keke-marwa"carrying goods are normally overloaded. Coupled with the general driving habits, the engine, suspension and transmissions of these vehicles are at risk of premature failure



- General operation of "Keke-marwa" for passengers is well within city and suburb limits
- Medium to high overloading is common for tuk tuks carrying that are carrying goods
- "Keke-marwa" servicing industries and markets run on poor quality roads and dusty environments









## **Tractor market in Nigeria**

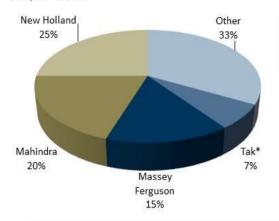


#### **Tractor Segment Overview**





Total parc-80,000



Make	Top Models*	Similarity with Indian Models
New Holland	TT75, TT55	•
Mahindra	605, FT60	•

- New Holland and Mahindra leads the Nigerian Agricultural Tractor Market
- Price and reliability have been described as the major selling points
- Government buying programmes will focus on price and reliability Government offers a scheme whereby they procure Tractors and give it on hire to small farmers (Tractor Owners and Hiring Facilities Association of Nigeria (TOHFAN))
- 60 HP-75HP tractors are the most popular due to the soil type in Nigeria and the application
- Open body tractors are the most popular and constitute more than 98% of sales and of the market

Source: Frost & Sullivan

#### **Tractor Usage Conditions**

Tractors are majorly used for tillage operation with annual usage of 700-800 hrs, on field or local repair service are preferred due to remote working location





#### **Usage Patterns**

- Annual use of tractors is around 800-900 hrs; during the seasons tractors run for 6-8 hrs a
- Most tractor owners have limited driving skills and are able to safely maneuver tractors with implements in rural areas
- Use of tractors in the off season for haulage and other tasks may occur but is not common



- Agricultural applications for cultivation, harvesting and tillage activities tractors are extensively used
- Non agricultural applications includes logistics and haulage activities but are significantly









<sup>\*</sup>Local Model manufactured in Nigeria

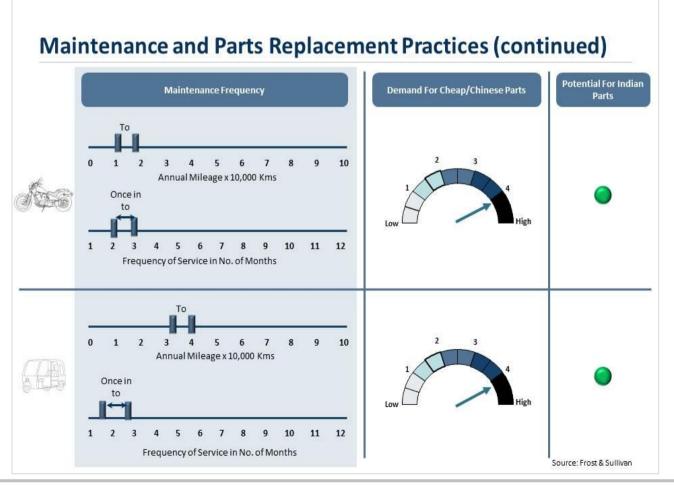
<sup>\*\*</sup> Others includes, but is not limited to John Deere, SAME, Escorts

## Maintenance and Parts Replacements Practices



#### **Maintenance and Parts Replacement Practices** Potential For Indian Demand For Cheap/Chinese Parts **Maintenance Frequency** Parts 12 15 18 27 Annual Mileage x 1,000 Kms Once in to Frequency of Service in No. of Months Annual Mileage x 10,000 Kms Once in to 10 11 12

Frequency of Service in No. of Months



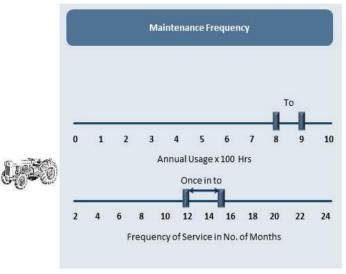


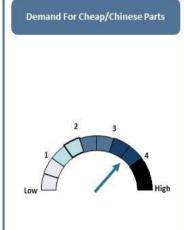




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#### Maintenance and Parts Replacement Practices (continued)





Potential For Indian
Parts



Source: Frost & Sullivan

#### **Passenger Vehicles**





Maintenance Frequency and Parts Replacement

- High density of used cars, bad roads, poor driving habits make Nigerian car owners to service cars every 3 months
- The most consumed passenger car parts are consumables, suspension and braking components, such as brake pads, and, fuel, oil and air filters

Choice of Brand for Auto Components

- Vehicles serviced in the organized independent channels are mostly fitted with good quality parts
- Mechanics play a significant role and have a major influence on brand choice of components









#### Commercial Vehicles

HCV customers prefer high quality parts



#### Maintenance Frequency and Parts Replacement

- The average service interval for commercial vehicles in 3 -4 months
- · Overloading and fuel adulteration is common
- Poor driving habits and bad roads major cause for frequent parts replacement
- This results in demand for suspension and braking components, filtration components, and some engine components

#### Choice of Brand for Auto Components

- Heavy duty vehicles are mostly opt for quality garages where the parts used are usually genuine or reputed aftermarket alternates
- For light and medium duty commercial vehicles, servicing is carried out in independent garages and mostly IAM parts are used
- European and Chinese parts have around 80% share in this segment

Source: Frost & Sullivan

#### 2 Wheelers

The wide use of cheap Chinese parts in 2 wheelers ensures high demand for parts in this segment



#### Maintenance Frequency and Parts Replacement

- Public transport motorcycle owners rarely send their vehicle for comprehensive service
- While maintenance intervals are irregular, in the first year of ownership they tend to get services once in 3 months, and sometimes once in 2 months

#### Choice of Brand for Auto Components

- Affordability being a critical factor for a large section of the motorcycle owners, cheap parts have a high potential in this segment
- Chinese and Indian parts account for over 90% of the 2 wheeler parts business
- The use of cheap Chinese parts results in shorter replacement cycles for these parts, and consequently higher demand
- Excepting engine components, mechanics use Chinese parts on Indian motorcycles for replacement of suspension, braking and consumable parts









#### 3 Wheelers





#### Maintenance Frequency and Parts Replacement

- The maintenance frequency ranges from 3 months to 5 months
- The rough use of these vehicles necessitates regular visits to mechanics for minor repairs

#### Choice of Brand for Auto Components

- Affordability is a critical factor for a large section of the tuk tuk owners
- The general preference for parts after a year of ownership is inclined towards cheap parts
- Indian auto components dominate the component market for 3 wheelers, however, retailers often send samples of parts to Chinese suppliers with the intent of buying cheaper Chinese alternates

Source: Frost & Sullivan

#### **Tractors**

Since most of the tractors are procure by government buying program aftermarket parts purchase criteria is reliability followed by price



Maintenance Frequency and Parts Replacement

- After sales service and the availability of parts was described as a major consideration during the sales process as many of these purchase were fleet sales
- · Price and reliability are major considerations in parts purchase

Choice of Brand for Auto Components

- Share of duplicate parts in post warranty tractors is high due to them being cheaper cost that original parts
- Chinese & other Asian brands are preferred due to easy availability of parts in local market









# Vehicle Servicing Infrastructure



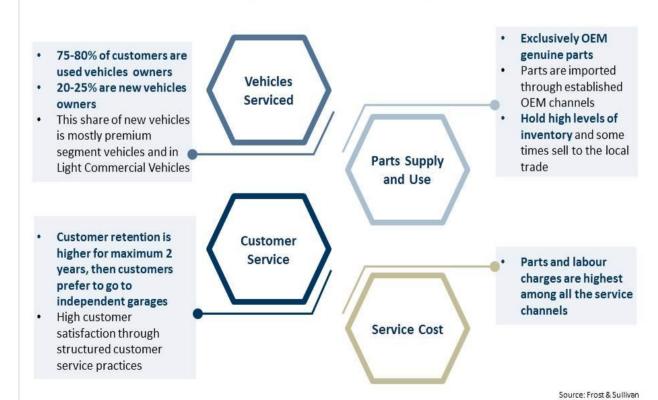
#### **Vehicle Servicing Infrastructure**

Owing to high percentage of used vehicles and affordability of consumers independent garages are the preferred service option



#### **OEM Authorized Service Centers**

These service centers are primarily used for new vehicles and high end used vehicles









#### **Organized Independent Garages**

Organized garages service with both genuine high quality parts as well as cheap Chinese parts as per customer requirements

- Some garages have contracts with large fleet owners
- Fully equipped to undertake mechanical and body repairs. including painting
- Large scale independent garages have special rate tie-ups with insurance companies to attract accident/body repairs

Large independent facilities have good post service feedback system and strive to offer better service as many are repeat customers



Parts Supply and Use

Overall service costs are lower than those at OEM authorized by 25% to 30% Service Cost

Source: Frost & Sullivan

#### Small Mechanics

The choice of parts is significantly inclined toward the cheapest options in the market

Customer

Service

Customer Service

- Offer quick services that require very basic tooling
- Capable of minor repairs on all brands of vehicles
- Rarely capable of offering body work services
- Work with minimum equipment
- They do not have pits
- Less likely to have repeat customers as compared to other service channels
- Cater to mostly ad hoc repairs



Parts Supply

and Use

Service Cost

these service points are mostly cheap consumables

Minimum to almost nil inventory holding in this service channel

Service costs at these garages are around 40 to 50% lower than **OEM** authorized service channels

Source: Frost & Sullivan





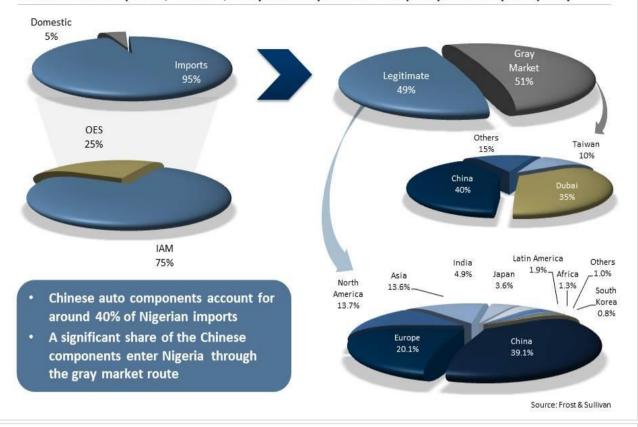


### **Auto Components Market**



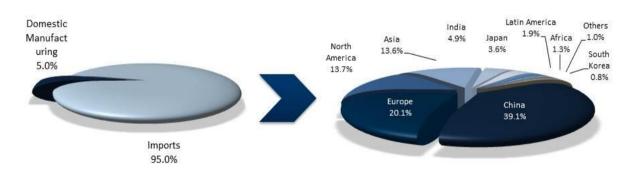
#### **Auto Component Market Summary**

According to National Automotive Council's (NAC) there are 98 manufacturers currently engaged in auto and related spheres; however, many make copied and fake spare parts with poor quality



#### **Auto Components Imports**

Apart from regular imports there is also significant amount of used/salvaged parts imports in to Nigeria



- Europe and China alone account for over 60% of the total documented imports to Nigeria
- It is estimated that more than 40% of auto components in each category, (i.e. engine, drive transmission and steering, suspension and braking, electrical, consumables, rubber components and cooling systems) is imported from China
- Imports from Europe are most from the United Kingdom and Germany, and to a small extent, from France. These imports are mostly engine and, drive, transmission and steering components

Others includes imports from other African countries, other Latin American Countries









#### **Auto Components Market Overview**

Chinese components have product options ranging from cheap and low quality to expensive and high quality

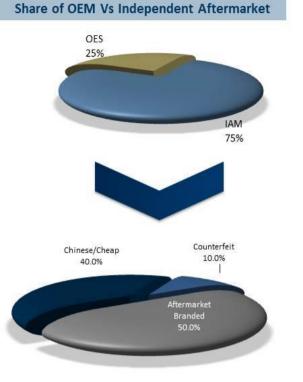
Key OES Genuine Parts Sold in Nigeria



Key IAM Genuine Parts Sold in Nigeria



- Chinese components are known to have a spectrum of options that ranges from low quality and cheap, to high quality and, as expensive as branded aftermarket parts
- · Counterfeit parts account for 10% of the total IAM
- Gray market parts are largely imported from Dubai and China;
- Nigeria has very porous borders and there is a lot of goods movements in and out of Nigeria



Source: Frost & Sullivan

#### **Chinese Auto Components in Nigeria**

Value for

Money

Easy availability and low price are the major driving factors for Chinese products

- ✓ Importers have very little negative feedback in terms of business and commercial practices
- ✓ Chinese suppliers accept small MOQs
- ✓ Agreeable payment terms, and flexible to negotiate
- ✓ Only restraining factor is Chinese deal in dollars which impacts importers due to volatile currency
- ✓ Chinese manufacturers can offer product options ranging from cheap with low quality, to, expensive with OEM quality
- √ Chinese products are better finished and packaged



 ✓ Range of products that is suitable for multiple models currently in the market
 ✓ Retailers are given comprehensive ecatalogues

- ✓ Reverse engineering capability for a new product based on a sample sent from foreign market
- ✓ Manufacturers produce samples and are open to manufacturing small batches to test the product in the destination market
- ✓ Lead time from receipt of a sample to generation of first drawings – as short as 3-4 days
- ✓ Generally, first batches of newly engineered products are shipped within 8 weeks

Source: Frost & Sullivan

Product

Development

Capability

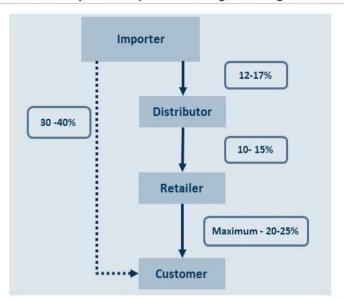
45



**Lead Time** 

#### **Auto Components Distribution and Margin Structures**

Due to stiff competition and mostly Chinese parts the margins are tight



- · Most importers in Nigeria sell to the trade and also to direct customers
- · Warranty claim in Nigeria is a very tedious process and is hardly claimed





# Duty structure for Import of Auto Components and impact on Indian Exporters



#### **Duty Structure for Import of Motor Vehicles**

HS Code	Description	Import Duty	Value Added Tax	Levy
8703100000	Vehicles specially designed for travelling on snow; golf cars and similar vehicles	35	5	35
8703211100	Vehicles, with petrol fuel engine, of cylinder capacity=<1,000 cc, presented ${\rm CKD}$	0	5	
8703211900	Other	35	5	
8703211910	Other imported by MV assemblers and man. (8703)	35	5	
8703212000	Used Vehicles, with petrol fuel engine, of cylinder capacity=<1,000 cc	35	5	
8703221100	Vehicles, with petrol fuel engine, of cylinder capacity>1,000=<1500cc, presented CKD	0	5	
8703221900	Other	35	5	35
8703221910	Other imported by MV assemblers and man. (8703)	35	5	
8703222000	Used Vehicles, with petrol fuel engine, of cylinder capacity>1,000<1500cc	35	5	
8703231100	Vehicles, with petrol fuel engine, of cylinder capacity>1,500=<3000cc, presented CKD	0	5	
8703231900	Other	35	5	35
8703231910	Other imported by MV assemblers and man. (Heading 8703)	35	5	

#### **Duty Structure for Import of Motor Vehicles**

HS Code	Description	Import Duty	Value Added Tax	Levy
8703232000	Used Vehicles, with petrol fuel engine, of cylinder capacity>1,500=<3000cc	35	5	
8703241100	Vehicles, with petrol fuel engine, of cylinder capacity >3000cc, presented $\ensuremath{CKD}$	0	5	
8703241900	Vehicles, with petrol fuel engine, of cylinder capacity >3000cc, presented FBU	35	5	35
8703241910	Other imported by MV assemblers and man. of heading 8703	35	5	
8703242000	Used Vehicles, with petrol fuel engine, of cylinder capacity >3000cc	35	5	0
8703311100	Vehicles, with diesel or semi diesel engine, of cylinder capacity >1500cc, presented CKD	0	5	
8703311900	Vehicles, with diesel or semi diesel engine, of cylinder capacity <=1500cc, presented FBU	35	5	35
8703311910	Other imported by MV assemblers and man. of heading 8703	35	5	
8703312000	Used Vehicles, with diesel or semidiesel engine, of cylinder capacity <=1500cc	35	5	
8703321100	Vehicles, with diesel or semidiesel engine, of cylinder capacity >1500=<2500cc, CKD	0	5	
8703321900	Other	35	5	35
8703321910	Other imported by MV assemblers and man. of heading 8703	35	5	





#### **Duty Structure for Import of Motor Vehicles**

HS Code	Description	Import Duty	Value Added Tax	Levy
8703322000	Used Vehicles, with diesel or semidiesel engine, of cylinder capacity >1500=<2500cc	35	5	
8703331100	Vehicles, with diesel or semidiesel engine, of cylinder capacity >2500cc, CKD	0	5	
	Vehicles, with diesel or semidiesel engine, of cylinder capacity >2500cc, presented FBU	35	5	35
	Other imported by MV assemblers and ma. of heading 8703	35	5	
8703332000	Used Vehicles, with diesel or semidiesel engine, of cylinder capacity >2500cc	35	5	
8703900000	Other Motor cars and other motor vehicles principally des	35	5	35

#### **Duty Structure for Import of Motor Vehicle Parts**

HS Code	Description	Import Duty	Value Added Tax
8413911000	Parts of pump for motor vehicles	5	5
8512900000	Parts of Electrical lighting or signalling equipment used for cycles or motor vehicles.	5	5
8708100000	Bumpers and parts thereof of the motor vehicles	10	5
8708290000	Parts and accessories of the motor vehicles not specified in 8707	10	5
8708300000	Brakes and servobrakes; parts thereof of the motor vehicles	35	5
8708400000	000 Gear boxes and parts thereof of the motor vehicles		5
8708500000	8500000 Driveaxles with differential and nondriving axles; parts thereof of motor vehicle		5
8708700000	Road wheels and parts and accessories thereof of motor vehicle	10	5
8708800000 Suspension systems and parts thereof (including shockabsorbers) of motor vehicle		10	5
8708910000	Radiators and parts thereof of motor vehicle	10	5
8708920000	Silencers (mufflers) and exhaust pipes; parts thereof of motor vehicle	10	5
8708930000	Clutches and parts thereof of motor vehicle	10	5
8708940000	Steering wheels, steering columns and steering boxes; parts thereof of motor vehicle	10	5





#### **Duty Structure for Import of Motor Vehicle Parts**

HS Code	Description	Import Duty	Value Added Tax
8708950000	Safety airbags with inflater system; parts thereof of motor vehicle	10	5
8708990000	other parts of motor vehicle not specified in 8708	10	5
8716902000	Parts of vehicles drawn by animals	5	5
8716909000	Other parts of vehicles not specified.	20	5
9603500000	Other brushes constituting parts of machines, appliances or vehicles	20	5
8412900000	Parts ofother engines and motors not specified.	5	
8509900000	Parts of Electromechanical domestic appliances, with selfcontained electric motor	10	5
8510900000	Parts of Shavers, hair clippers with selfcontained electric motor	10	5
Parts of Electrical lighting or signalling equipment used for cycles or motor vehicles.		5	5
8708100000	Bumpers and parts thereof of the motor vehicles	10	5
8708290000	Parts and accessories of the motor vehicles not specified in 8707	10	5
8708300000	Brakes and servobrakes; parts thereof of the motor vehicles	35	5
8708400000	Gear boxes and parts thereof of the motor vehicles	10	5

#### **Duty Structure for Import of Motor Vehicle Parts**

HS Code	Description	Import Duty	Value Added Tax
8708500000	Driveaxles with differential and nondriving axles; parts thereof of motor vehicle		5
8708700000	Road wheels and parts and accessories thereof of motor vehicle	10	5
8708800000	Suspension systems and parts thereof (including shock absorbers) of motor vehicle	10	5
8708910000	Radiators and parts thereof of motor vehicle	10	5
8708920000	Silencers (mufflers) and exhaust pipes; parts thereof of motor vehicle	10	5
8708930000	30000 Clutches and parts thereof of motor vehicle		5
8708940000	O8940000 Steering wheels, steering columns and steering boxes; parts thereof of motor vehicle		5
8708950000	Safety airbags with inflater system; parts thereof of motor vehicle	10	5
8708990000	8708990000 other parts of motor vehicle not specified in 8708		5
8714101000	Parts and accessories of motorcycles (including mopeds) for assembly industry		
8714109000	Parts and accessories of motorcycles (including mopeds) not for assembly industry, FBU	10	





# Market insights importers – Distributors, Retailers and Mechanics



#### Sample Covered for Field Work in Nigeria

Frost & Sullivan has interacted with 53respondents in Nigeria

Respondent Category	Quantity
Importer/Distributor	21
Retailers	15
Garage	16
OE Supplier	1

Frost & Sullivan also interacted with 3 top auto components distributors in Dubai





## **Importers/Distributors**



#### Importer/Distributor - Overview

Major source of imports are Dubai and China









- While importers rely heavily on traders in Dubai for their stock, some importers deal directly
  with auto component manufacturers in countries like China, Taiwan, India and Germany
- Average inventory levels reports by distributors range between 2 and 5 months, however, some distributors report holding stock a year
- · Credit periods with suppliers range from 30 to 90 days
- For manufacturing of new products, importers who deal directly with manufacturers in China pay 30-40% at the time of placing the order and the remaining at the time of receipt of goods
- The challenges reported by importers include highly fluctuating exchange rate make it more expensive, custom clearance and unreliable transport services

Source: Frost & Sullivan

#### Importer/Distributors' Sourcing from China

Nigerian market is dominated by Chinese components, due to the high price sensitivity of consumers

Share of Importer/Distributor Sourcing from China



# Share of Chinese Imports by Component Category 41.2% 41.5% 45.8% 57.0% 39.9% 50.6% 37.8% 50.6% Rubber Components Transmission Braking & Misc Systems Components and Steering Rest of World China

- Nigeria is a heavy importer of Chinese Components accounting for close to 45 %
- According to Importers/Distributors "Affordability is the main reason for high demand.
   Compared to other sources, Chinese parts are cheaper and that is why people demand for it'

Source: Frost & Sullivan

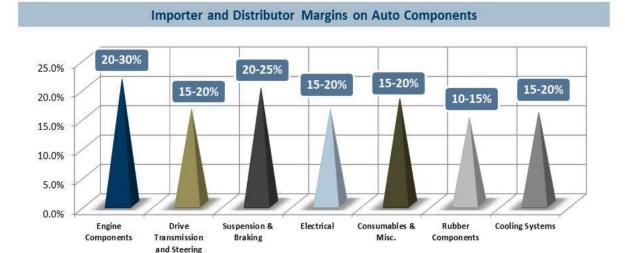






#### Importer/Distributor Margins

Importer and distributor margins is around 15% to 30% depending on the component



- The absence of price regulation (MRP) allows traders to vary prices based on current market conditions, allowing for healthy margins; however as most of them deal with Chinese imports their margins are limited
- Heavy imports from China limits the pricing power for Indian suppliers looking to export to China
- Distributors claim an average margin of 20% on auto components

Source: Frost & Sullivan

#### Willingness to Selling Indian Brands

Indian brands are considered to be better quality than Chinese options, however all stakeholders are unwilling to pay any premium over Chinese parts

● Low/Poor ● Medium/Average ● High/Good

Importer/Distributors and Indian Brands	
Previous Experience(s) Dealing with Indian Suppliers	0
Awareness of Specific Indian Brands	•
Perception of Quality of Indian Brands	•
Perception of Product Development Capability of Indian Manufacturers	•
Willingness to Trade with Indian Suppliers	•

- Indian components are considered to be of good quality and can compete with mid grade Chinese products
- Despite the limited product range and the perceived slower product development capability of Indian suppliers, distributors are open to, and willing to doing business with Indian manufacturers
- Major concern area is the availability of Indian components vis-à-vis Chinese









#### **Distributor Profiles - I**

Ultimate INT CO. is one of the leading Auto Components Importer/Distributors in Nigeria

Company Name	Ultimate INT CO.	Contact Person	Mr Michael
No. of Year in the Business	20	Designation	Director
Contact Number	00234 8034084070	Email Address	greatfortunes2@yahoo.co.uk

#### Head Office: Lagos



#### **Segments Covered**













#### No of branches: 4



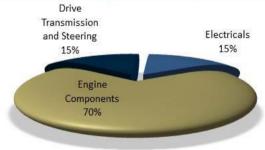
- **Engine Components**
- **Drive Transmission**
- Electrical

Source: Frost & Sullivan

#### Distributor Profiles - I (continued)

Ultimate INT CO deals in OEM genuine parts and branded aftermarket parts mostly imported from Germany and China

#### **Share of Different Component Categories** Sold by the Distributor



Make and Models Catered To		
Make Models		
Mercedes	E3436, 203, 190	
Toyota Camry		
Nissan Amera		
Renault Trucks	340, 390, 185	

#### Share of Imports by Country of Origin



Chinese Brands in the Distributor's Business		
Distributor for Chinese Brands	Yes	
Share of Chinese Brands in Total Business	65%	

Source: Frost & Sullivan







#### Distributor Profiles – I (continued)

Interested in understanding the product development capabilities and product range of interested suppliers from Indian

Interest in Dealing Indian Parts





The distributor is interested to understand the capabilities of Indian Component Manufacturers in terms of product portfolio and product development capability

#### Categories of Interest

- ✓ Drive, Transmission and Steering
- ✓ Electrical
- ✓ Engine

Top Indian Auto Component Brands Recalled by the Distributor

None

This distributor currently does not sell Indian Auto Components.



#### Distributor Expectations from Indian Suppliers

- Price Competitive price equal to mid-level Chinese Prices
- Quality Maintain current standards
- Product Range Better product range is a must
- Marketing Create product and brand awareness
- Terms of Trade Provide credit for a month

Source: Frost & Sullivan

#### Distributor Profiles - II

Bathy Eosky Ent. Ltd deals in OEM genuine passenger and commercial vehicle parts, and branded aftermarket parts

Company Name	Bathy Eosky Ent. Ltd	Contact Person	Ebuka Nwokenagu
No. of Year in the Business	20	Designation	Director
Contact Number	002347033333147	Email Address	bukasonic@yahoo.com

Head Office: Lagos



**Segments Covered** 









- Drive and Transmission
- Suspension Braking
- Consumables

No of branches: 2

Cooling System

Source: Frost & Sullivan





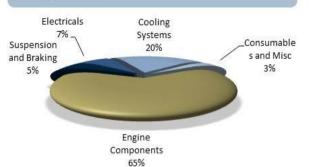




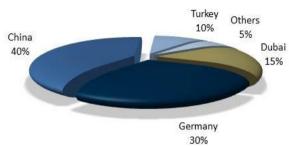
#### Distributor Profiles – II (continued)

Chinese components account for around 40% of the distributors business; the highest share being from Engine components and cooling systems

#### Share of Different Component Categories Sold by the Distributor



#### Share of Imports by Country of Origin



Brands and Models Catered To			
Make/ Brand	Models		
Bosch	All Passenger Vehicles and CV		
Mahle	All Passenger Vehicles and CV		
Iveco	Eurostar		

Chinese Brands in the Distrib	utor's Business
Distributor for Chinese Brands	Yes
Share of Chinese Brands in Total Business	40%

Source: Frost & Sullivan

#### Distributor Profiles - II (continued)

Indian components are of good quality, and if they can match Chinese prices, they can be sold easily in Nigeria

#### Interest in Dealing Indian Parts

Chinese auto components





- Indian auto components are perceived as better than
- Indian components are nor as good in pacakaging and finishing as Chineseg

Top Indian Auto Component Brands Recalled by the Distributor

None

This distributor currently does not sell Indian Auto Components



#### Distributor Expectations from Indian Suppliers

- Price Match the prices of Chinese components
- Quality Must be better than mid grade Chinese products
- Product Range Wide product variety is a must
- Marketing Extensive campaigns to raise awareness of the brand and the products
- Terms of Trade Small MOQs
- Lead Time Less than 30 days









#### **Distributor Profiles - III**

Okeyson Group of companies is a leading distributor for vehicle parts in Lagos

Company Name	Okeyson Group of companies	Contact Person	Obioma Samuel Nwankwo	
No. of Year in the Business	6	Designation	Manager	
Contact Number 00234 7069673420		Email Address	info@abdulghaniibrahim.com	

Head Office: Lagos



#### **Segments Covered**











No of branches: 4



- **Engine Components**
- **Drive and Transmission**
- Suspension Braking
- Consumables
- **Rubber Components**

Source: Frost & Sullivan

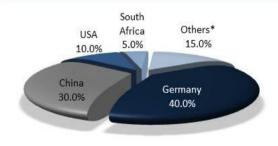
#### Distributor Profiles - III (continued)

Okeyson deals mostly in all segments 2W, PC, CV and tractors

#### Share of Different Component Categories Sold by the Distributor Consumbale and Misc Engine 50% Components 18% Rubber Drive Components Cooling Transmission Suspension & Systems Electricals 5% & Steering Braking 5% 11% 4% 7%

Make an	d Models Catered To
Make	Models
Mercedes Benz	All Models
Nissan	Altima, Wingroad, X-Trail Caravan, Vanette
Bajaja	Boxer
Massey Ferguson	415 XTRA

#### Share of Imports by Country of Origin



Chinese Brands in the Distribut	or's Business
Distributor for Chinese Brands	Yes
Share of Chinese Brands in Total Business	30%

Source: Frost & Sullivan







#### Distributor Profiles - III (continued)

Commercial vehicle components from India such as engine components, drive, transmission and steering components are not of the best quality

**Interest in Dealing Indian Parts** 





- Expects Indian prices to be lesser than Chinese to be able to push the products initially
- · Must be able to spply low quanitiy

Top Indian Auto Component Brands Recalled by the Distributor

None

This distributor currently does not sell



#### Distributor Expectations from Indian Suppliers

- Price Lesser prices of Chinese components
- · Quality Quality is perceived as good should maintain it
- · Product Range Must be expanded
- Terms of Trade Low MOQ
- Lead Time Less than 30-35 days





# Retailers



#### **Retailer - Overview**

Most retailers deal in components of all quality grades and price ranges

Auto Component Retailers in Nigeria			
Average Stock Held	2 weeks to 3 months		
Retailer Margins	10-40%		
Credit Facility to Mechanics	Yes, for familiar mechanics		

- Most retailers deal in components of all quality grades and price ranges
- Retailer order quantities are very minimum depending on the product varies from one piece to a few cartons
- Retailers that source parts locally hold stock for around 2weeks months to 3 months
- Some retailers make regular visits to mechanic/garages carrying parts and replenish stock, thereby also maintaining relationships
- Mechanics being key influencers in the choice of auto component used in a vehicle, retailers incentivize mechanics to push products that offer better margins
- No warranty for consumable items, other parts have warranty and are replaced if claimed

Source: Frost & Sullivan

#### Chinese vs. Indian Parts – Retailer Perspective

Indian Manufacturers lose out because they do not have products readily available for the market

#### Indian Components

#### Chinese Components

- Awareness of Indian auto component brands is weak
- Promotion of Indian brands with giveaways is important to improve brand recall
- Local representation is key to understand the evolution of vehicle parc and understand which models to target
- Product Availability is a major area of improvement required

- Cheap products- They are generally perceived as cheap and affordable
- Easy availability Chinese have flooded the market
- · Considering poor states of our roads cheaper is value as even quality may not last long, so it work well to buy cheap in repeat successions
- Over time, Chinese manufacturers have expanded their product range and product development capability; a significant advantage in today's market

Source: Frost & Sullivan







# **Garages and Mechanics**



#### Chinese vs. Indian Parts - Garages and Mechanics Perspective

Given the state of Nigerian economy, fluctuating currency and affordability of customers price is often the deciding factor

Indian Components

Chinese Components

- Awareness of Indian auto component brands is very weak
- Mechanics feel Indian products brands first should develop brand awareness
- Generally the mechanics community perceives Indian products are as better quality but due to a slightly higher prices they are not able to sell

#### Mechanics

 Some mechanics say they refer to Indian components also as Chinese both are of same quality

#### Garages

- The use of Chinese parts depends on how much the customer is willing to spend on repairs
- Some times, the overall repair cost forces the customer to choose cheaper Chinese alternates for non-critical parts





# Thank you





#### Automotive Component Manufacturers Association of

The Automotive Component Manufacturers Asia ation of India (ACMA) is the apex body representing the interest of the Indian Auto Component Industry.

ACMA represents over 740 companies, which contributes to more than 85% of the total auto component output in the organised sector. In the domestic market, they supply components to vehicle manufacturers as original equipment, to tier-one suppliers, to state transport undertakings, defence establishments, railways and even to the replacement market. A variety of components are being exported to OEM's and after-markets world-wide.

ACMA has played a critical role in growth and development of the auto component industry in India. Its active involvement in trade promotion, technology up-gradation, quality enhancement and collection and dissemination of information has made it a vital catalyst for this industry's development. Its other activities include participation in international trade fairs, sending trade delegations overseas and bringing out publications on various subjects related to the automotive industry.

ACMA's charter is to develop a globally competitive Indian Auto Component Industry and strengthen its role in national economic development as also promote business through international alliances.

ACMA is represented on a number of panels, committees and councils of the Government of India through which it helps in the formulation of policies pertaining to the Indian automotive industry.

For exchange of information and especially for co-operation in trade matters, ACMA has signed Memoranda of Understanding with its counterparts in Brazil, Canada, Egypt, France, Germany, Hungary, Iran, Italy, Japan, Malaysia, Nigeria, Pakistan, Russia, South Africa, South Korea, Spain, Sweden, Thailand, Tunisia, Turkey, UK, USA and Uzbekistan.

ACMA is an ISO 9001:2008 Certified Association

Further information and data on the Indian automotive industry is available on the ACMA Website: <a href="www.acma.in">www.acma.in</a>

Automotive Component Manufacturers Association of India

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